
Michael Scott Riccardi

Web Developer & IT Consultant

621 N Main St.
Norwich, CT 06360
(860) 373-6952
mike@msrinteractive.com

SKILLS

HTML5, CSS3, JavaScript, PHP, SQL, WordPress, Front-End Development, Marketing, Social media marketing, Photoshop, Network Administration, Windows Server 2008-2012, Active Directory, Windows 7 8 10 & XP, Apple OSX and iOS Support. Linux command line interface, and administration.

EXPERIENCE

MSR interactive, Norwich CT - *freelance web developer*

April 2016 - PRESENT

- Front-end development and graphic design for business clients
- IT Consulting and Business Support
- Social Media Marketing, Brand Development

Shoreline PC, Old Saybrook - *IT Consultant*

JUNE 2016 - PRESENT

- Providing admin-level IT support for business clients and residents
- Front-End web development
- On-site network and server support

Crash Clinic Computers, Norwich - *IT Consultant -owner*

OCTOBER 2011 - APRIL 2016

- Residential Break/Fix computer support
- IT Consultant for business support
- On-site network and server support
- Brand development, business administration

EDUCATION

Online Courses: Udacity, Udemy, Coursera, CodeAcademy

JUNE 2014 - PRESENT

Web Development, Material Design, Bootstrap, HTML, CSS, JavaScript, PHP, jQuery, NodeJS, MeteorJS, SQL, Graphic-Design, Marketing, Programming

Web Developer 2.0 Series by Rob Percival@ Udemy - Certificate

December 2016

HTML, CSS, JavaScript, jQuery, MySQL, PHP

CompTIA A+ Bloomfield, CT - Certificate

JUNE 2006

Computer hardware and software, computer assembly and troubleshooting, OS installation, software installation, networking, raid configuration, bios configuration, operating system configuration, server configuration

ACHIEVEMENTS

Crash Clinic Computers Norwich, CT - Successful Startup

Created a modestly successful tech support brand that offered, data recovery, break/fix, on-site business support, remote support, and web solutions.

- Created a customer-base of over 1000+ clients and businesses
- Developed SEO optimized, mobile-friendly sites for business clients
- On-site network and server support
- Implemented remote access software to allow clients to work remotely
- Created successful automated backup solutions
- Installed and implemented DVR CCTV Surveillance systems
- Improved conversion rate of visitors on client sites using SEO
- Improved computing efficiency for clients using macro automation

Crash Clinic Ubuntu Linux - Software/Hardware tools Linux boot disc

Developed a specialized suite of linux tools into a bootable DVD/USB image for computer technicians. Currently in version 3.1 and available to download.

- Quickly test hard drives, memory, graphics, and network adapters
- Diagnose network issues with ip-scanning and Kali linux tools
- Includes programming environments for web, python, and java

3 Magic Words Password Generator - JavaScript Library

Developed a password generator app that implements the XKCD method in it's own innovative way. Open-source application, fully documented on GitHub

- Creates secure easy-to-remember passwords
- Over 9 billion unique passwords, or add words for infinite possibilities
- Fully documented JavaScript library with add-on potential
- Includes the HSIMP.JS plugin to test the security of each password

PORTFOLIO SITE

MSRinteractive.com